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Empowering individuals living with disabilities and challenges to gain independence

December 3, 2009

Jewell Tindell
The Ritchie Law Firm
Post Office Box 987
Knoxville, TN 37901

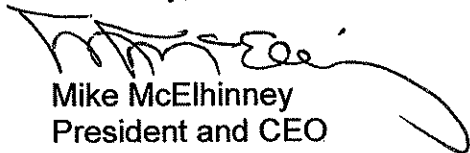
Dear Ms. Tindell,

On behalf of our 300 children and adults we serve, our employees and our Board of Directors, I would like to thank you very much for the donation of 40 Lady Vols Basketball Tickets plus the coupons for free drinks and popcorn. Many of our folks are Lady Vol fans and are already looking forward to attending this game. And for many of them this will be the first time they have ever attended a Lady Vols game, or any event for that matter in Thompson Boling Arena.

It is extremely important that our service recipients have the opportunity to enjoy and participate in community events and your donation will provide an opportunity that we as an agency could never afford.

Thank you again very, very much for this kind and generous gift.

Sincerely,



Mike McElhinney
President and CEO